

# Privacy Policy

This Privacy Policy ("Policy") applies to the website, and A BETTER LIFE HOMECARE LLC (Company) and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to the Company include 20 MAPLE STREET, 2ND FLOOR, A Better Life Homecare Connecticut, <https://ablhomecare.com/massachusetts/> and <https://ablhomecare.com/connecticut/>. The Company's application is an information application. By using the Company application, you consent to the data practices described in this statement.

## Collection of your Personal Information

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services. These may include: (a) registering for an account; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

## Sharing Information with Third Parties

The Company does not sell, rent, or lease its customer lists to third parties.

The Company may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to the Company, and they are required to maintain the confidentiality of your information.

The Company may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on the Company or the site; (b) protect and defend the rights or property of the Company; and/or (c) act under exigent circumstances to protect the personal safety of users of the Company, or the public.

## Right to Deletion

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the terms of a written

-Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute-

Debug to identify and repair errors that impair existing intended functionality.

-Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or -Comply with the California Electronic Communications Privacy Act.

-Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that a-Enable solely internal uses that are reasonably aligned with your expectations based on your relationship-Comply with an existing legal obligation; or

-Otherwise use your personal information, internally, in a lawful manner that is compatible with

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### **Children Under Thirteen**

The Company does not knowingly collect personally identifiable information from children under the age of 13. If you are under the age of 13, you must ask your parent or guardian for permission to use this application.

### **Email Communications**

From time to time, the Company may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication.

If you would like to stop receiving marketing or promotional communications via email from the Company, you may opt out of such communications by "replying STOP" or "clicking on the unsubscribe button."

### **Changes to This Statement**

The Company reserves the right to change this Policy from time to time. For example, when there are changes in our services, changes in our data protection practices, or changes in the law. When changes to this Policy are significant, we will inform you. You may receive a notice by sending an email to the primary email address specified in your account, by placing a prominent notice on us.

A BETTER LIFE HOMECARE LLC, and/or by updating any privacy information. Your continued use of the application and/or services available after such modifications will constitute your: (a) acknowledgment of the modified Policy; and (b) agreement to abide and be bound by that Policy.

### **Contact Information**

The Company welcomes your questions or comments regarding this Policy. If you believe that the Company has not adhered to this Policy, please contact the Company at:

A BETTER LIFE HOMECARE LLC

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SPRINGFIELD, Massachusetts 01103

Email Address:

ekibochi@ablhomecare.com

Phone Number:

4132098866

Effective as of April 10, 2024